

CUSTOMER PRIVACY NOTICE.

A PRIVACY NOTICE FROM LEGAL & GENERAL HOME FINANCE:

Legal & General Home Finance takes customer privacy very seriously. We use the personal information collected via the application form and any other information that you or your adviser provides to us for the purposes of:

1. Providing you with our products and services and dealing with enquiries and requests;
2. Underwriting and administering your mortgage including processing redemptions;
3. Carrying out market research, statistical analysis and customer profiling; and
4. Sending marketing information (by post, telephone, email and SMS) about products and services of companies in the Legal & General Group and of third parties whose products and services we offer to our customers. We do not share information with third parties for marketing purposes.

Given the global nature of our business, we may need to transfer customer information to countries outside the European Economic Area in order to provide our services to you.

Legal & General Home Finance will disclose your information to other companies within the Legal & General group of companies, regulatory bodies, law enforcement agencies, future owners of our business, suppliers they engage to process data on their behalf and when necessary, to a reinsurer.

To protect you and Legal & General Home Finance from financial crime, Legal & General Home Finance may be required to verify the identity of new and (sometimes) existing customers. This may be achieved by using reference agencies to search sources of information relating to you (an identity search) and this will not affect your credit rating. If this fails, Legal & General Home Finance may need to approach you to obtain documentary evidence of identity.

Where you have been introduced to us by another company (e.g. a bank, insurer or building society), we may share your information with them to enable them to: (a) carry out market research, statistical analysis and customer profiling; and (b) send you marketing information about their products and services and products and services of companies in the Legal & General Group and of third parties whose products and services Legal & General Group offers to its customers.

By applying for this product, you agree to receive the information as described in (4) above unless your adviser indicated otherwise when submitting your application to us. If you didn't opt out at application stage, but subsequently wish to do so, write to us at **Legal & General Home Finance, PO Box 17225, Solihull B91 9US.**

As you have been dealing with an intermediary, we will give them information about your mortgage and, where appropriate, provide them with other information about your dealings with us to enable them to give you informed advice.



For further information visit www.landghomefinance.com

or telephone us on **03330 048444** between 8.30am to 5.30pm Monday to Friday.
Call charges will vary. Calls may be monitored and recorded.



Legal & General Home Finance Limited is a wholly owned subsidiary of Legal & General Group plc. Registered in England and Wales number 04896447.

Registered office: One Coleman Street, London EC2R 5AA. Legal & General Home Finance Limited is authorised and regulated by the Financial Conduct Authority.

Q0054550 01/17

**EVERY
DAY
MATTERS.®**

