

The Specialist  
Academy Hub

FAQs

# Level up your understanding.

Everything you need to know about  
the **L&G Mortgage Club Specialist  
Academy** all in one place.



# Frequently Asked Questions

The L&G Mortgage Club Specialist Academy is a structured, cohort based learning programme designed to support mortgage advisers who are already active in specialist lending or looking to move into it. It combines formal theory, real world lender expertise and practical application to help advisers build confidence, capability and commercial success in specialist markets.

## Why has the Specialist Academy been created?

Research and broker feedback highlighted a strong appetite for more structured specialist education. While individual courses and content exist, advisers told us these options were often fragmented and lacked real world application.

The Specialist Academy brings together a recognised qualification, the Level 3 Certified Practitioner in Specialist Property Finance (CPSP) from the LIBF, expert specialist lender insight and practical learning in one cohesive programme.

## Who is the Academy designed for?

The Academy is aimed primarily at:

- Mortgage advisers operating in specialist lending.
- Advisers actively transitioning into specialist markets.
- Commercially focused advisers who value depth, credibility and outcomes.



# Learning Content & Structure



## What topics does the Academy cover?

The Academy will cover a broad range of specialist lending topics, including:

### All CPSP modules:

- Specialist property finance
- Regulation of lending activities
- The benefits and risks of specialist property finance
- Fundamentals of bridging finance
- Solutions for bridging finance
- Underwriting a short-term loan
- Development finance
- Commercial mortgages
- Underwriting a commercial mortgage
- The buy-to-let mortgage market

### Additional learning content provided by specialist lenders in:

- Bridging finance
- Commercial mortgages
- Specialist residential
- Specialist buy-to-let
- Second charge lending.

## Is the learning accredited?

Yes. Advisers who successfully complete the programme and pass the required assessments will achieve a recognised CPSP qualification from LIBF, part of Walbrook Institute London.

## LIBF

Part of Walbrook Institute London

Additional completion certificates will also be provided for Academy lender content.

## How is the Academy structured?

### Advisers progress through:

- Onboarding and introduction to L&G Academy platform
- Onboarding and introduction to LIBF Brightspace platform
- Structured learning modules in both platforms
- Regular live webinars and Q&A sessions in the L&G platform
- Progress milestones
- Completion, testing and certification.

# Delivery & Platform



## How is the Academy delivered?

The Academy is delivered entirely online using dedicated learning platforms. Advisers can access content via desktop or mobile app, allowing them to learn flexibly around their workload.

## What learning formats are used?

Learning is delivered through a mix of:

- Written learning materials
- Pre recorded learning content
- Live webinars and expert Q&A sessions
- Case studies and case clinics

## Will there be live interaction?

Yes. The Academy includes live webinars with Q&A sessions allowing advisers to engage with directly with expert speakers and lender partners.

# Lenders, Sponsorship & Independence



## Who provides the learning content?

Content is provided by a combination of:

- LIBF, via their Brightspace platform
- Specialist lender sponsors, providing real world expertise, case studies and practical insight.

## Does L&G Mortgage Club provide advice through the Academy?

No. Under no circumstances does the Academy provide mortgage advice.

L&G Mortgage Club facilitates the education platform only. The Academy does not recommend specific products or lenders.

## How is the Academy funded?

The Academy is funded through sponsorship investment from specialist lender partners with whom L&G Mortgage Club already has established relationships.

## Will lender sponsors influence the content?

Lender sponsors contribute expertise and content, but no single lender controls the curriculum. The Academy is designed to provide balanced, educational insight rather than promotional messaging.

# Cost & Access



## Is there a cost to attend?

In its first year, the Academy is free of charge for up to 250 L&G Mortgage Club members.

A small non completion fee of £208 applies if advisers register but do not complete the programme.

# Progress, Completion & Certification



## How is progress tracked?

Progress is tracked through the learning platforms, allowing advisers to:

- Monitor completed modules
- Receive reminders and milestone prompts

## What happens if I fail the exam?

There is a £110 fee to retake the LIBF CPSP exam, payable directly to LIBF.

## What happens when I complete the Academy?

On successful completion, advisers will receive:

- CPSP qualification (subject to passing the exam)
- Completion certificates

## Are there exams?

To successfully receive your CPSP qualification from the LIBF you'll be assessed in a two-hour multiple-choice exam with:

- a set of multiple-choice questions (50 marks), and
- four case studies, with five multiple-choice questions linked to each case study (20 marks).

You can take your exam anytime within 12 months through LIBF's Brightspace platform with remote invigilation. There's no need to book in advance. Before you start, you'll need to do a quick 360-degree scan of your surroundings using your laptop or webcam.

You need to achieve at least 70% to pass. And once you've passed the exam, you'll be awarded with a digital badge and a digital certificate so that you can easily demonstrate your professional expertise.

# Proudly supported by our sponsors

We're grateful to these specialist lenders who partner with us to make the Academy possible. Their continued support plays a vital role in developing talent and sharing expertise across our community.

## Headline sponsor:

## Broker insights and tools sponsor:

## Founding sponsors:

# If I have more questions, who should I contact?

If your question is about onboarding or the Academy in general, please contact L&G Mortgage Club at [lgmccademy@landg.com](mailto:lgmccademy@landg.com)

Email

If you have a question about lender content, you'll find a lender contact email address at the bottom of each lender lesson.

If you have a question about the LIBF CPSP course, please contact [customerservices@libf.ac.uk](mailto:customerservices@libf.ac.uk)

Email

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