

About Us, Our Terms and Services

This insurance is provided and underwritten by Legal & General Insurance Limited, Registered in England and Wales number 00423930. Registered office: One Coleman Street, London EC2R 5AA

We are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register number: 202050).

Basis of Advice

Legal & General does not provide advice or a personal recommendation about the suitability of this Pet Insurance policy. It's your responsibility to ensure the product meets your needs.

Commission and Fees

We pay our Insurance Sales Agent on a salaried basis only, they do not receive a commission for any completed sales.

Our Complaints Procedure

If you wish to complain about any aspect of the service you have received from us, please contact Legal & General Pet Insurance, 1 Saxon House, Saxon Way West, Corby, Northamptonshire, NN18 9EZ. Telephone: 03700 600 071. We may record and monitor calls. Call charges will vary.

If you remain dissatisfied, you can complain to:
Financial Ombudsman Service, Exchange Tower, London E14 9SR
Telephone: 0800 023 4567 or 0300 123 9 123.
Email: complaint.info@financial-ombudsman.org.uk
Website: www.financial-ombudsman.org.uk