

Are you ready for the FCA's Consumer Duty deadlines?

With Consumer Duty fast approaching, if you haven't already started to review the new regulation and put a plan in place to commence implementing the necessary changes needed within your business, then **now is the time to start.**

Step-by-step checklist



Read the policy statement and guidance, available [here](#) on the FCA's website



Prepare your implementation plan and have it signed off at board level by 31st October 2022 (*this plan should document how you will oversee and deliver Consumer Duty*)



Review your end to end customer experience



Review your approach to communications



Review your provider panel and products



Conduct fair value assessment



Prepare for Reporting Requirements – Check your tech



Final deadline 31st July 2023

To find out more, give us a call on 01564 732 749