Guide to Claiming Your Procuration Fees

You will need to have the following details to hand:

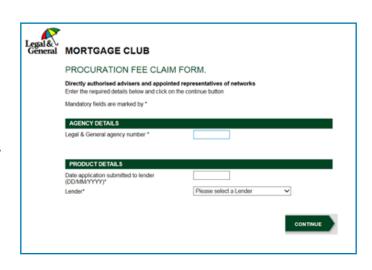
- Your L&G agency number
- Date application submitted to Lender
- Lender
- Product type
- Applicant's name
- · Full address of property to be mortgaged
- Property value
- Mortgage completion value
- · Mortgage account number as shown on the mortgage offer

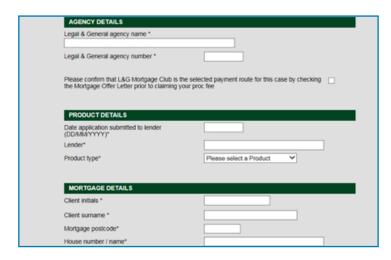




Step 1

- Complete the form details and select a lender from the dropdown list.
- Click 'Continue'.
- If you don't know your agency number, please call our Agency Enquiries Team on 0370 900 5010. They will ask you a few security questions, and e-mail the number to an e-mail account that has been listed on the FCA website. For security purposes, they cannot give this number out over the phone.



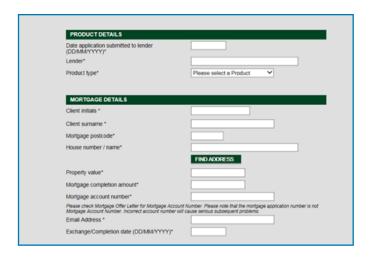


Step 2

- Your company name & agency number should appear automatically under the 'agency name' section.
- Ensure that you check the box under the proc fee section on the mortgage offer that Legal & General are mentioned as a payment route. If it is not, check with your lender before you claim.
- If you're not sure which product to select in the dropdown menu, please call our Agency Enquiries Team on 0370 9005010.

Step 3

- After using the 'Find Address' button, please select the correct address from the dropdown list.
- Select 'Show Address', to populate the fields.
- Once all the details are complete, please click the 'Submit' button.
- Please note: The email address required in this step is yours, not the customers.



When you click submit you will be issued with a claim reference number. Please make a note of this as it may be needed in the future.

* Should circumstances change, once a claim has been made and completion delayed, please email agency.enquiries@landq.com immediately so we can update our records.



