



IMPORTANT - Protecting your identity

Please read carefully – We need more information from you before we can release monies from your account.

This information is required for each of the options described in our covering letter and listed below:

Option 1 - When transferring your investment to another provider.

Option 2 - When withdrawing your money.

Option 3 - When donating your money to charity.

Additionally, we require this information before we can return your money following the Redemption Date.

**ACTION
REQUIRED**

What we need from you

Identification documents

We need you to send us two identification documents, one from **each** of the lists below:

- **List A** includes documents to verify your name.
- **List B** includes documents to verify your address.

Alternatively, both documents can come from List A, providing that between the two, they verify your name and address separately, for example, a passport, and a benefit entitlement.

List A

Documents are listed below in order of preference:

- Valid signed passport.
- Valid full or provisional photocard driving licence, or full paper driving licence. Please note we cannot accept Counterpart driving licences.
- Valid National Identity card or Identity card issued by the Electoral Office for Northern Ireland.
- Valid UK Border Agency Biometric Residency Permit (BRP).
- Valid firearms certificate or shotgun licence.
- Personal correspondence from UK HM Revenue and Customs (HMRC) tax office which was sent to your address and issued within the last 12 months. This does not include a P45 or P60.
- Evidence of entitlement to a state or local authority funded benefit (including housing and council tax benefit, tax credit, pension, and educational or other grant) and issued within the last 12 months.

List B

All documents must show your name and current residential address.

- Current bank statements, issued within the last six months by a regulated financial sector firm in the UK, EU, or comparable jurisdiction.
- Mortgage statement, issued within the last 12 months.
- Utility bills issued within the last six months. We are sorry we are unable to accept mobile phone and store card bills.
- Current council tax demand letter or statement, issued within the last 12 months,
- Instrument of a court appointment (liquidator or grant of probate), issued within the last 12 months.

If you are unable to provide any of the above standard identification documents, please call us at the earliest opportunity to discuss alternative options. You can call us on **0370 998 0010** or **+44 (0) 2920 276 998** (international calls). Alternatively, you can email us at investments@landg.com

What happens if I am a non-UK Citizen?

If you are a non-UK citizen, you must send us your valid signed passport or National Identity card or driving licence, along with a bank statement, issued within the last six months, for the international bank account that you would like us to send your payment to.

Please note, any bank statement you provide must show your name and current address.

Important notice

Please remember the value of your investment and any income from it may fall as well as rise and is not guaranteed. You may get back less than you invest.

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