

Private and Confidential

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Legal & General
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 (International calls) Open Monday to
 Friday, 9am to 5pm (British Summer
 Time). For international calls, call
 charges will vary. We will record and
 monitor calls.

<month year>
 Client number <xxxxxxx>

Dear Parent or Registered Contact

Important news – We’re transferring your child’s Junior ISA to Fidelity

We’re writing to update you about the transfer of your child’s Junior ISA to **Fidelity** (Financial Administration Services Limited). Earlier this year, we advised you within our communication that if we didn’t receive a response from you, we may still be able to transfer your child’s Junior ISA. As you haven’t responded to us, or taken any other action on the account, we are letting you know that it will now be transferred to **Fidelity** on 6 November 2021 (the **Transfer Date**).

Please inform any other individual(s) who have decision-making authority for the investment(s) about the important information contained in this pack.

You do not need to take any actions and we will take care of the transfer arrangements. However, please be aware that both prior to, and during, the transfer of your child’s Junior ISA to Fidelity, there will be a period when the availability of some of the services you would normally expect will be limited, such as making certain transactions and instructions. This is because of the activities we need to complete during this period, in order to safely move your child’s Junior ISA to Fidelity. Please read **PARTS 2 and 3** of the enclosed booklet for full details.

Key dates for the transfer of your investment(s)



**Online
access
limited**

28
Oct



**Fund switching
deadline**



**Direct Debit
collections
cease**

30
Oct



**Top ups
deadline**



**Transfer-out
deadline**

4
Nov



**Transfer
Date**

6
Nov



Welcome to Fidelity
 Fidelity will write to you
 within 14 days

Please visit legalandgeneral.com/fidelity for important updates about the transfer of your investment. We recommend that you keep visiting the webpage for the latest news during the period up to and immediately after the Transfer Date.

Please note you will not be able to access your account online at Fidelity until you have received your Welcome Letter.

Restrictions for overseas residents

We'd like to remind you that as our records show that you and/or your child's primary residence is overseas, certain restrictions will apply following the transfer of your child's Junior ISA to Fidelity. You will only be able to move your child's Junior ISA to cash or transfer it to another provider, until you move back to the UK.

You should note the restrictions listed below, which replace the parts of the enclosed booklet that do not apply to your child's Junior ISA while you and/or your child is an overseas resident.

PART 1 – SUMMARY OF WHAT'S HAPPENING

Fidelity offer a wider choice of funds and assets in which to invest, however, you will not be permitted to switch into new funds or other assets until you and/or your child move back to the UK.

PART 3.1 Direct Debit Instructions and PART 4.2 What will happen with my regular contributions?

You will not be able to make new contributions into your child's Junior ISA until you and/or your child move back to the UK. If you are currently making regular payments, these will stop following the successful transfer to Fidelity, and your Direct Debit Instruction with Legal & General will be cancelled.

For more details, please see the Supplement to the Important Information Booklet for Overseas Residents that we sent you recently, or alternatively visit legalandgeneral.com/fidelity

What happens next?

Soon after the transfer of your child's Junior ISA to Fidelity, you'll receive several communications from both us and Fidelity. We've shown these below, to help you understand what to expect to receive during this period.

From Legal & General



- Confirmation that your child's Junior ISA has been transferred to Fidelity, including details of the unit holding at the date of the transfer.
- Confirmation that any cash held on your child's behalf has been transferred to Fidelity (if applicable).

From Fidelity



- Confirmation of your child's Fidelity Account Number and that your child's Junior ISA has been transferred across.
- A Welcome Letter for new Fidelity customers, containing your Customer Reference Number and simple instructions on how to set up your online account. If you hold an existing Fidelity account, you'll already have this information and so won't receive another Welcome Letter.

Important notice for regular investors:

If you regularly invest by Direct Debit Instruction, you should be aware of some changes to the collection of your contributions:

- If your regular investment is due to be collected **before** 30 October 2021, your payment will be collected and invested as normal.
- If your regular investment is due to be collected **on or after** 30 October 2021, your payment will not be collected.
- You may wish to consider making a one-off payment to cover the missed regular investment. You can make this payment to us by 1 November 2021.

Following the successful transfer of your investment(s) to Fidelity, we will cancel your Direct Debit Instruction with Legal & General.

What should you do now?

You do not need to take further action at this stage.

You can find more information and updates about the transfer to Fidelity, from our website at legalandgeneral.com/fidelity

If you don't want your child's Junior ISA transferred to Fidelity, you'll need to act quickly to transfer it to an alternative ISA Manager.

Transferring to an alternative provider:

If you wish to transfer your child's Junior ISA to an alternative ISA Manager, you need to contact your chosen ISA Manager and ask them to initiate the transfer request. They must provide a complete and final instruction to us by the close of business two business days before your child's Junior ISA is transferred to Fidelity.

If you have any questions about the transfer, please call us on **+44 2920 276 998** (international calls) or email us at **investments@landg.com** (Be aware that email isn't a secure method of communication.)

Thank you for taking the time to read this important information.

Yours sincerely,



Marc Lee
Head of Retail Client Services

Important notice

Please remember the value of your investment and any income from it may fall as well as rise and is not guaranteed. You may get back less than you invest.

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